

**NEATH PORT TALBOT COUNTY BOROUGH COUNCIL
Social Care, Health & Housing Scrutiny Committee**

17th November 2016

REPORT OF THE DIRECTOR OF SOCIAL CARE, HEALTH & HOUSING

Matter for Monitoring

Wards Affected: ALL

Report Title

Corporate Improvement Objective – Improving Outcomes, Improving Lives (IOIL) - Highlight Report – Quarter 2 (April 1st – 30th September) 2016-17

Purpose of the Report

To provide Members with the Improving Outcomes, Improving Lives (IOIL) Highlight Report – Quarter 2 2016-17 which provides a progress update for the first six months of 2016-17 for one of the six Corporate Improvement Plan objectives which fall within the remit of Social Care, Health & Housing Scrutiny Committee. This will enable the Social Care, Health & Housing Scrutiny Members to discharge their functions in relation to performance management.

Summary

Our preventative and first point of contact provisions are working well and under continuous development to ensure citizens have access to appropriate information and services. The focus has remained on ensuring compliance with the Social Services and Well-being (Wales) Act 2014 promoting choice and independence and developing community based models in partnership with Health, Voluntary Services and the 3rd Sector.

The Direct Payments Team has been established and continues to be developed in order to enhance the take-up of this service via a measured approach. Progress is closely monitored to ensure work is on track and targets are achievable by year end.

Negotiations on the Grŵp Gwalia contract has included remodelling of the Guaranteed Bed Commitment (GBC) to allow the Authority to agree to a block guarantee that will provide sufficient beds to meet its operational demand.

A dedicated team of Designated Lead Managers (DLM's) to manage safeguarding referrals is in the process of being established. Work has also begun on developing a new protocol on meeting the requirements of the Social Services and Well-being (Wales) Act 2014 in terms of Adults at risk. We are also currently developing an overall team framework and future requirements in terms of resource commitment.

Projected outturn as at Sept 2016 indicates a saving of c. £541k across direct services.

Financial Impact

The performance described in the attached highlight report is being delivered against a challenging financial backdrop.

Equality Impact Assessment

There are no equality impacts associated with this report.

Workforce Impacts

There are no workforce impacts associated with this report.

Legal Impacts

To support the discharge of the duty placed on the Council, as contained within the Local Government (Wales) Measure 2009, to 'make arrangements to secure continuous improvement in the exercise of its functions'.

Risk Management

Failure to have robust performance monitoring arrangements could result in poor performance going undetected. Relevant corporate risks associated with the delivery of this improvement objective are contained within the appendix.

Consultation

No requirement to consult on this item.

Recommendation

For Members to note the progress report for the Improving Outcomes, Improving Lives (IOIL) corporate improvement objective as contained within the attached highlight report.

Reasons for Proposed Decision

Matter for monitoring. No decision required.

Implementation of Decision

Matter for monitoring. No decision required.

Appendices

Appendix 1 – Improving Outcomes, Improving Lives (IOIL) - Highlight Report – Quarter 2 2016-17

List of Background Papers

The Neath Port Talbot [Corporate Improvement Plan - 2016/2019](#) “Rising to the Challenge”;

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